



CHILDREN'S EDUCATION SOCIETY (Regd.)

THE OXFORD DENTAL COLLEGE

(Recognized by the Govt. of Karnataka, Affiliated to Rajiv Gandhi University of Health Sciences,
Karnataka & Recognised by Dental Council of India, New Delhi)

Bommanahalli, Hosur Road, Bangalore – 560 068.

Ph: 080-61754680 Fax : 080 – 61754693E-mail:deandirectortodc@gmail.com

Website: www.theoxford.edu

Student Satisfaction Survey

This questionnaire is intended to collect information relating to your satisfaction towards overall performance of the institution. The information provided by you will be used as important feedback for quality enhancement of the institution and will be kept confidential.

Directions: Please indicate your level of satisfaction by marking (✓) on scale of 2 to 10 for each question.

2	3	4	5	6	7	8	9
Very Weak	Weak	Below Average	Average	Above Average	Good	Very Good	Excellent



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Following are the questions selected by the committee for the Student Satisfaction Survey

Sl. No.	Questions	Marks								
		2	3	4	5	6	7	8	9	
1.	Whether Institute adheres to the university academic calendar.									
2.	Whether Enrichment/Value Added courses are conducted									
3.	Whether field visit conducted are in relevance with program									
4.	Impact of Courses learnt into Real- life application									
5.	Whether library, ICT, Laboratory facilities in the college are properly maintained and updated regularly									
6.	Whether Sports, Cultural and other extracurricular activities are conducted regularly									
7.	Whether students are provided an opportunity to participate in administrative and academic decision taking activities at the institutional level									
8.	Whether Hostel, Mess, Bank, Postal facilities are available in the institution are maintained and updated regularly									
9.	Behavior of teaching and non-teaching with students									
10.	Activities conducted in the institution for student support & progression									
11.	Overall ambience of the college									

➤ **AREAS COVERED IN THE SURVEY**

- Teaching/learning process in the college
- ICT/ Library and infrastructure
- Support for student Progression
- Support for student participation in administrative and academic decision taking
- Extracurricular activities like Sports & Cultural

Procedure:

The questionnaire prepared by the committee was circulated among all the students and filled in feedback forms were collected. For each question students have selected one option which are assigned different weightages. For ex. "Whether Enrichment/Value Added courses are conducted" the options given were 2- Very Weak, 3- Weak, 4- Below Average, 5- Average, 6- Above Average, 7- Good, 8- Very Good and 9- Excellent.



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A total of 332 samples were collected and the data was tabulated. Analysis is done by the feedback committee.

Analysis:

1. Students have opined that each program can increase enrichment/value added courses, before doing so they can consult alumni and industry experts.
2. College can explore possibilities of linkages/MoUs with other institution/industries to provide variety of exposure to students.
3. Exposure to animal house/herbal garden quality need to be improved.

Action taken

Report was generated and it was sent to IQAC with recommendations for further action. Recommendation of feedback committee was communicated to concerned teaching & non-teaching departments to take up necessary action as per the recommendations of the feedback committee.

- All HODs informed to conduct more number of enrichment/value added/interdepartmental, interdisciplinary training programs
- To have more number of MOUs/Linkages with other Institutions/Organisations for student/faculty exchange and research activities.

Action taken by each of the departments/authority was reviewed in subsequent IQAC meetings.

The action taken report was sent to Governing Council for approval.



Feedback Committee

Chairperson

**Grievance Redressal, Internal Complaint &
Feedback Committee**


Principal

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